

# TAKING PROACTIVE STEPS to Keep Our Patients and Staff Safe



As leaders in behavioral healthcare, we are making every effort to avoid inciting unnecessary panic or anxiety among our clients and families, and we are taking every measure to protect them – along with our staff – during this dynamic situation.

**Our facility is fully operational and serving the needs of our community.**

## FACILITY SERVICES AND PROGRAMS

- We are screening all individuals upon entering the facility. Patients and staff are screened daily.
- For those in need of non-emergency behavioral healthcare, contact us rather than the local Emergency Department.\*
- We are implementing all recommendations made by the CDC and our local Health Authority.
- All in-person visitation has been suspended (with limited critical exceptions). We strongly encourage the use of electronic methods to stay connected with loved ones including telehealth, zoom, and extended phone time.
- We have implemented additional training for all employees on handwashing and hand sanitization, and strict employee and client compliance with washing/sanitizing hands.
- We have increased the frequency of the required cleaning and sanitization of our facility, including intake rooms, surfaces and common areas.

## PREVENTION

The CDC recommends individuals and families follow everyday preventive measures:

- Cover coughs and sneezes with a tissue, then dispose of the tissue.
- Wash hands often with soap and water for at least 20 seconds; especially after using the bathroom, before eating, and after blowing your nose, coughing or sneezing.
- If soap and water are not readily available, use an alcohol-based hand sanitizer with 60–95% alcohol.
- Routinely clean frequently touched surfaces and objects.
- Stay home when you are sick with respiratory disease symptoms.
- Practice ‘social distancing’ in an effort to avoid spread of the virus. Do not meet in groups larger than 10 persons, and maintain personal space when engaging in in-person interactions.

## ABOUT CORONAVIRUS (COVID-19)

We remind our community to follow the guidance: If individuals develop a fever or cough or have difficulty breathing, or have had close contact with someone who has had a positive COVID-19 test result, please seek medical attention by calling your provider’s office. For more information, visit the Centers for Disease Control and Prevention (CDC).

*We thank our community*  
for everyone’s cooperation and for being  
an advocate for the health of your loved  
ones and all patients in our care.

\*If you think you’re experiencing a medical emergency, dial 911 or go to the nearest Emergency Room for help. With limited exceptions, physicians are not employees or agents of this hospital. For language assistance, disability accommodations and the non-discrimination notice, visit our website. 202056-2363 4/20

